

How to set up online access for your existing *Good To Go!* account

Go online to www.MyGoodToGo.com and click on the “SIGN UP” button

The screenshot shows the top navigation bar of the Good To Go! website. On the left is the WSDOT Good To Go! logo. In the center is a 'Log in' link. On the right is a green 'SIGN UP' button, which is highlighted by a red arrow pointing to it from the right. Below the navigation bar are links for 'Pay Toll Bill', 'Civil Penalties', 'Activate a Pass', 'Need Help?', and 'Contact Us'. A green banner below the navigation bar contains the text: 'You must call 1-866-936-8246 to request a waiver of late fees and penalties. If you make a payment online, your penalties will not be waived.'

On the next page, click the purple button that says “SETUP ONLINE ACESS FOR EXISTING ACCOUNT”

Create an Online *Good To Go!* Account

If you already opened an account and need to create a username and password, [please click here](#).

What if I already drove on a toll road or have unpaid toll bills?

You can still save money by opening an account. However, you must enter your toll bill or statement number and license plate information in the “[Pay, dispute or lower toll bill](#)” box. Once you do, click “GO” and on the next page you’ll have the option to lower your bill by opening an account. [Click here to open an account if you have an unpaid toll bill](#).

What you’ll need to tell us to finish this step-by-step process:

- Vehicle information – Make, model, color, year, and license plate information.
- Payment information – A valid credit card, debit card, or checking account information (bank account number & routing number).

Temporary accounts

Just visiting? With a temporary account, you’ll have the option to choose a date for your account to close automatically. Learn more about temporary accounts in our [visitor’s guide](#).

I would like to open a temporary account

CREATE A NEW ACCOUNT

SETUP ONLINE ACCESS FOR EXISTING ACCOUNT

CONVERT MY TOLL BILL TO AN ACCOUNT

CONVERT MY CIVIL PENALTY TO AN ACCOUNT

On the “Set Up Online Access” page

Enter your customer ID and the 4-digit PIN we set over the phone, and then hit the NEXT button. If you do not remember this information, you can contact customer service at 1-866-936-8246 for further assistance. Translation services are available to you at no charge.

Set Up Online Access

Please enter your Customer ID and PIN below to create a username and password for an account you already created over the phone or in person.

What should I do if I forgot my Customer ID or PIN?

We should have given you your Customer ID and asked you to choose a PIN when you created your account.

Please [contact us](#) if you forgot this information and be prepared to verify your identity. 

Customer ID *

4-digit PIN *



NEXT

Then Log into your account.

When you log in the system may prompt you to reset your password and PIN for security purposes. The password must be different by at least one character, but the PIN can be the same. This should be the only time you have to do this.

Should you have any questions, or need further assistance, please call customer service at 1-866-936-8246. Translation services are available to you at no charge.